



**BLACKBERRY RADAR-L**

**ITB100-1**

**March 2020**

Cargo Van

# Installation Guide

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## 1 Overview

This guide provides detailed instructions for installing new BlackBerry Radar-L modules. It includes three main tasks:

Task 1: Get ready for installation (see Section 2)

Task 2: Install a BlackBerry Radar-L module (see Section 3)

- Match the module identifier with the asset identifier on the installation worksheet
- Install the module onto the asset to be tracked.

Task 3: Uninstall a module (see Section 4)

Complete BlackBerry Radar documentation is available online when you log in to BlackBerry Radar Dashboard. For instructions on how to configure the BlackBerry Radar Dashboard or how to activate newly installed devices, see the online documentation.

## 2 Get ready for installation

To get ready for installation, you need to obtain a worksheet where you can record the pairing of each Radar-L module to its asset (that is, the asset that the module will be installed on).

For detailed instructions, log in to the BlackBerry Radar Dashboard and access documentation from the main menu.

### 3 Installing BlackBerry Radar-L modules

You may have a large number of BlackBerry Radar-L modules to install. Follow the instructions in this section to:

- Match each module identifier to its asset identifier
- Install the module to the asset you wish to track.

**Note:** You must install each module horizontally. Vertically positioned modules are not supported.



#### 3.1 Prepare to install

To complete the installation of the module to your assets, you will need the following components. The following components are contained in the module packaging.

##### Radar-L Module Package Contents

<p><b>Drill Template</b></p>	<p><b>Lithium Metal Battery</b></p>
<p><b>Radar-L Module</b></p>	<p><b>Battery Door Screws (x 6)</b></p>


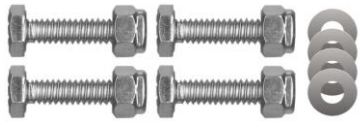
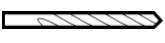
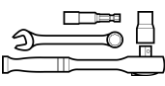


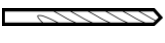
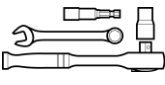
If you are missing any of the above components in your package, contact your BlackBerry Sales Representative.

To attach the module to the asset you wish to track, you will need to supply four fasteners. Depending on the construction of your mounting location, you may wish to use the following types of fasteners. Please Note: Your choice of fastener will influence the size of the tools required to create the mounting holes (i.e. drill bits) and install or remove the fasteners (i.e. wrenches/sockets/drivers). An example of this provided below. The actual length of the fasteners will be determined by the thickness of your mounting surface.

**IMPORTANT:** The maximum fastener thread diameter supported by this product is 1/4" or M6 (6 mm).

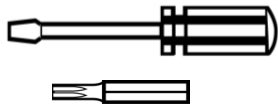
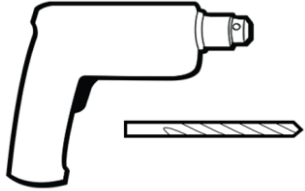

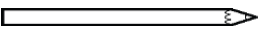
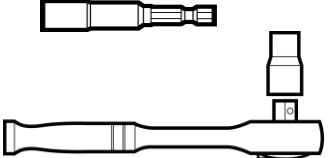


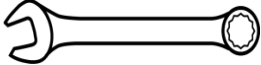
For most secure fastening, we do not recommend using fasteners with a diameter less than that of a 1/4" or M6 fastener.



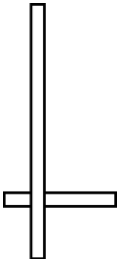
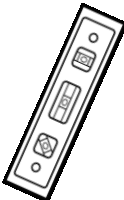

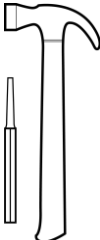

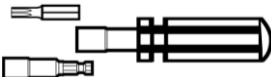
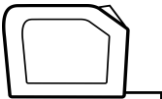

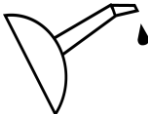
<b>Cargo Van Doors (with rear access)</b> 	<b>4 bolts, nuts, and washers</b> (7/16" head, 1/4"-20 thread, 2-4" length, 1/4"-20 nut) (11mm head, M6 thread, 50-100mm length, M6 nut) 	<b>Drill Bit</b>  1/4" (6mm) <b>Nut Driver/Socket/Wrench</b>  7/16" (11mm)
<b>Cargo Van Doors (with no rear access)</b> 	<b>4 bolts, washers, and well nuts</b> Bolt: 7/16" head, 1/4"-20 thread, 1-1/2" length Insert: 1/4"-20 thread 	<b>Drill Bit</b>  1/2" (13mm) <b>Nut Driver/Socket/Wrench</b>  7/16" (11mm)

### 3.2 Installation tools

Required tools to complete the installation:

<p><b>Screwdriver or Torx Bit (T-9)*</b> (Battery door removal)</p>  <p>*Torx Bit + Powered Screwdriver offers fastest installation. If no Powered Screwdriver is available, a manual screwdriver may also be used.</p>	<p><b>Drill and Drill Bits</b></p> 	<p><b>Tape</b></p>  <p><b>Pencil or Non-Permanent Marker</b></p> 
<p><b>Nut Driver or Socket Wrench with Socket*</b></p>  <p>*Nut Driver + Drill offers fastest installation. If no Nut Driver is available, a socket wrench and socket may be used as a substitute.</p>	<p><b>Safety Glasses</b></p> 	<p><b>Large Screwdriver (Flathead)</b></p>  <p><b>Wrench</b></p>  <p>*Required only if nuts and bolts are used.</p>

Recommended tools to complete the installation:

<b>T-Square</b> 	<b>Pocket Level</b> 	<b>Towel</b> 	<b>Hammer and Punch</b> 	<b>Ladders*</b>  *Tall ladder for installation on taller vehicles and containers. Small ladder for installation inside of containers or the exterior of smaller vehicles.
<b>Torque Screwdriver with Bit and Socket*</b> (scale range of 0.4 N-m to 4.5 N-m, 4 in-lb to 40 in-lb)  *To check compliance with torque specifications for fasteners, screws.	<b>Tape Measure</b> 	<b>File</b> 	<b>Cutting Lubricant* (Recommended)</b>  *Recommended for faster drilling speed on thicker metals and longer drill bit life.	

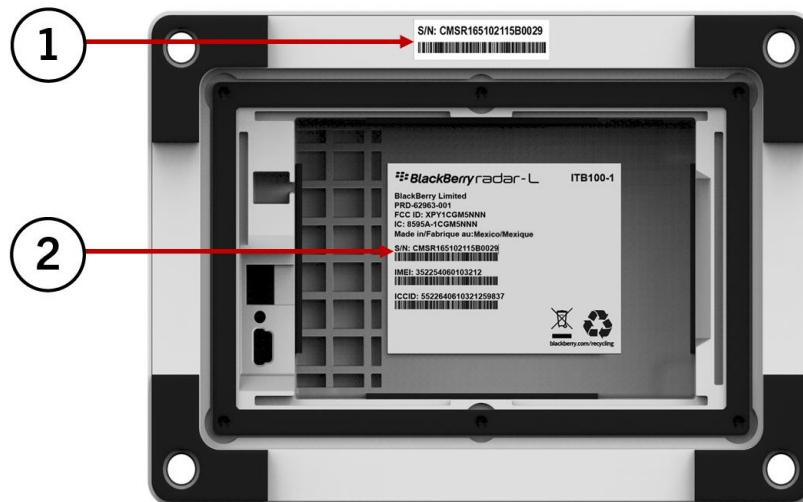
### 3.3 Matching a module identifier to an asset identifier

In order to track an asset, the Radar-L module that is installed on the asset must be associated with the asset in the BlackBerry Radar Dashboard. It is, therefore, very important to keep a clear record of which Radar-L module is installed on which asset.

The Dashboard application tracks modules and assets using 'identifiers'. The asset identifier is the name or number of the asset you wish to track. The asset identifiers are entered into the application when you add the assets, and will be listed on your installation worksheet. The identifier for each Radar-L module is printed on two labels—one attached to the rear housing and the other in the battery compartment. The module identifier also serves as the serial number (S/N) for the module.

To match a module identifier with an asset identifier:

1. Locate the module identifier for your device. The module identifier is shown in two places.
  1. Externally—temporary S/N label, attached to the rear housing,
  2. Internally—permanent main product label, in the battery compartment.





2. Once you are ready to install the module to the asset, remove the partially attached label from the outer surface of the rear housing and place it on your worksheet, next to the asset identifier the module will be paired with.



**Tip:** If you plan to frequently switch your Radar-L module between assets, you may wish to record the S/N on the rear housing using a permanent marker, or by creating your own label. This will eliminate the need to remove the battery cover to find the S/N when switching the module between assets.



### 3.4 Module installation

You may install the module on any flat, vertical or horizontal surface that offers enough mounting area for the module. When selecting a mounting location, carefully consider how the asset will be used during its normal, day-to-day operation.

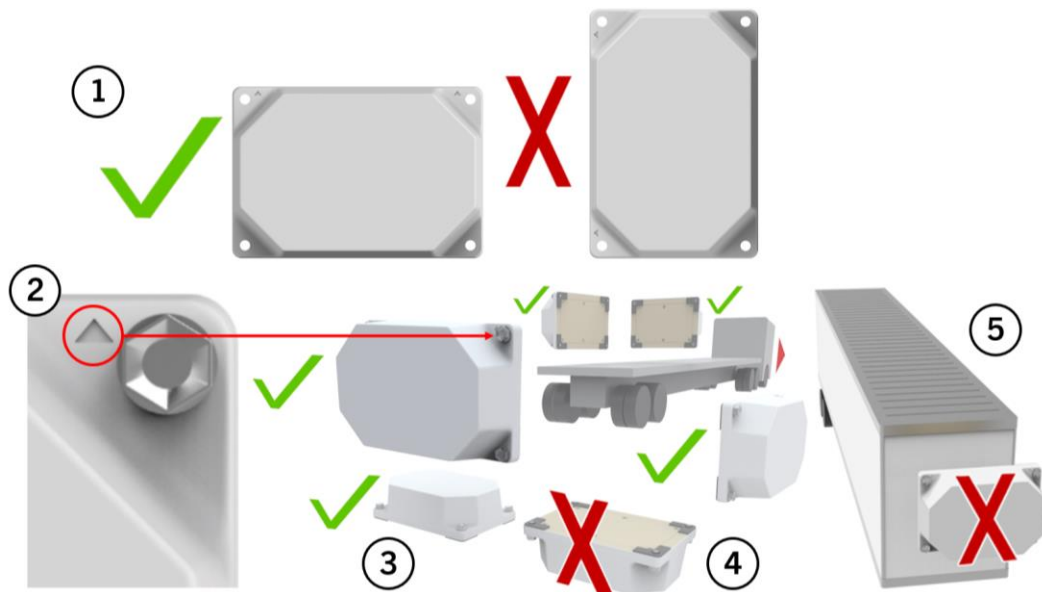
Do not place the assembly in a location where it is susceptible to damage from:

- Normal usage activities, such as loading or unloading cargo.
- Moving parts of the asset.
- Road debris.

**IMPORTANT:** For accurate tracking, orientation matters.

1. You must install each hardware module horizontally. Vertically positioned modules are not supported.
2. When mounting on a vertical surface, always ensure the device is installed with the triangles (located near the top screws) facing up. Rotations around vertical axis are supported.
3. If vertical mounting is not desired for your application, you may install the product, rotated 90 degrees along the horizontal axis, mounting the device to the top surface of the tracked object. This is helpful for installing on object roofs, fender surfaces, etc.
4. Do not install the device on the asset with the front of the device facing the ground. This will result in reduced product performance.
5. Installation on the front surface of a trailer is not recommended. Vibration from the tractor's engine or trailer mounted refrigeration, heating, and generator units may result in false motion alerts.

This diagram illustrates the supported installation orientations for the BlackBerry Radar-L module.



### 3.4.1 Prepare module for installation—Battery installation

**IMPORTANT:** Please do not perform the battery connection process until you are ready to install and associate the BlackBerry Radar modules on your asset. Once the battery is connected, please complete the module installation and association, as soon as you can, to conserve battery life.

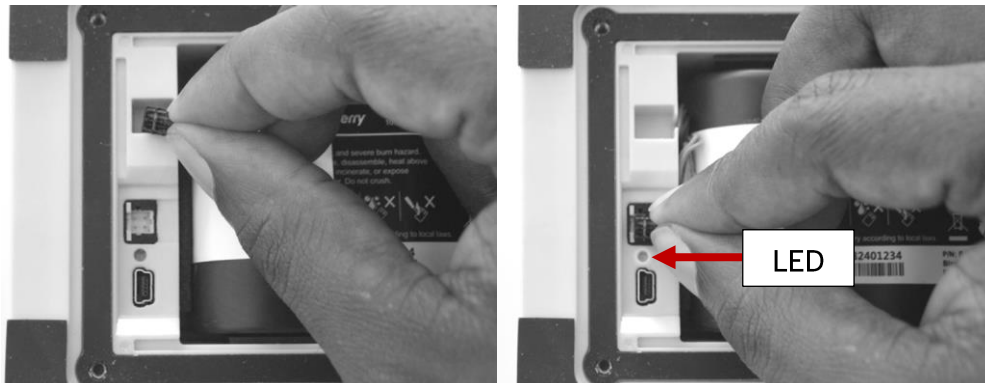
1. Remove the module from the package and from the plastic bag.



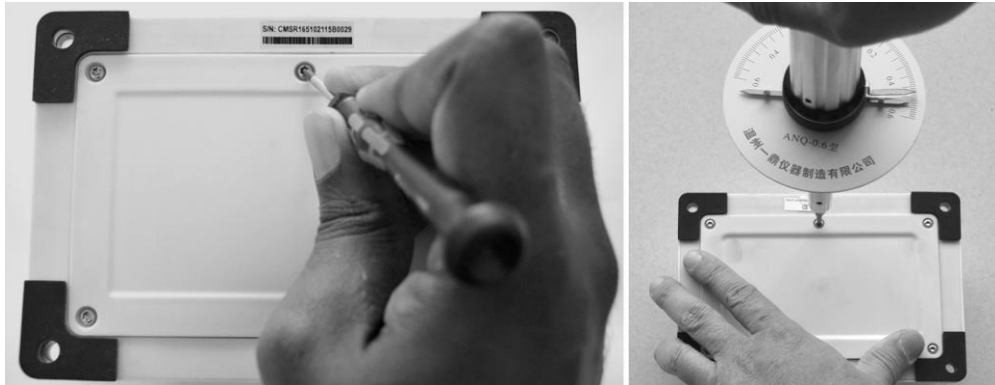
2. Remove the six screws from the back of the product and remove the cover to access the battery compartment. Please retain the screws as all six screws will be required to re-attach the battery door to the module.



3. Remove the battery connector from the connector recess and connect the battery cable to the battery connector. The LED will flash to indicate the module is active.



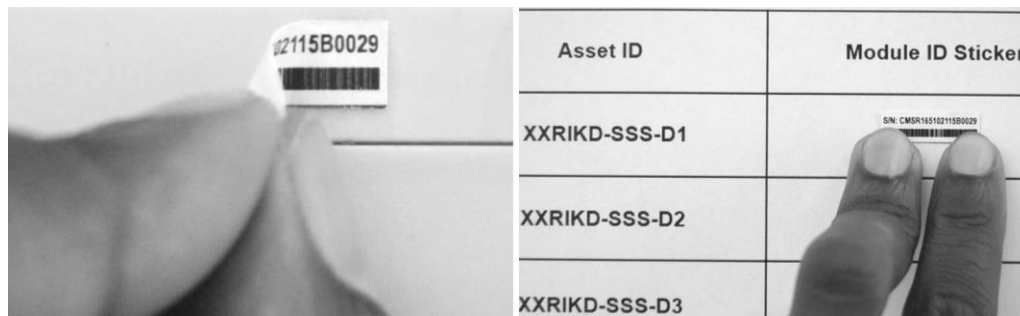
- Re-install the battery cover using the six screws that were supplied with the module.  
**IMPORTANT:** Screw torque must be 4.4 in-lb. (0.5 N-m).



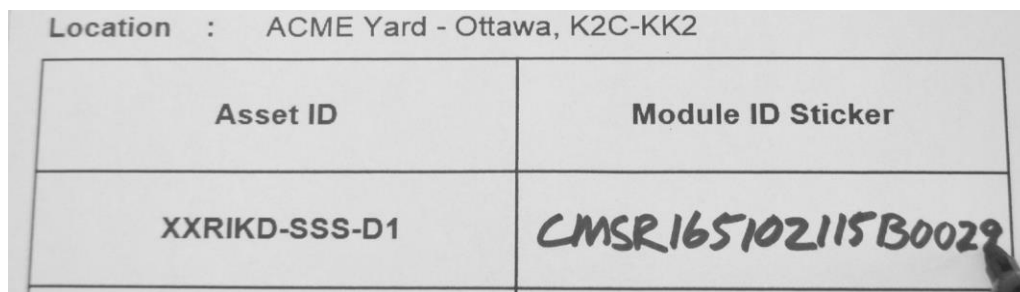
The module is prepared for installation on the asset.

### 3.4.2 Installing the module on an asset

- As indicated in Section 3.3 of this guide, record the module identifier and the asset identifier the module will be paired with. For your convenience, you may quickly create a record of the module and asset identifier pairings by removing the partially attached label from the rear housing of the module and placing it on the installation worksheet, next to the asset that will be tracked by the module.



**Tip:** For modules that have previously been transferred to new assets, the temporary S/N label may no longer be in place. If this is the case, you will need to write the module identifier (S/N) for each module on the installation worksheet.



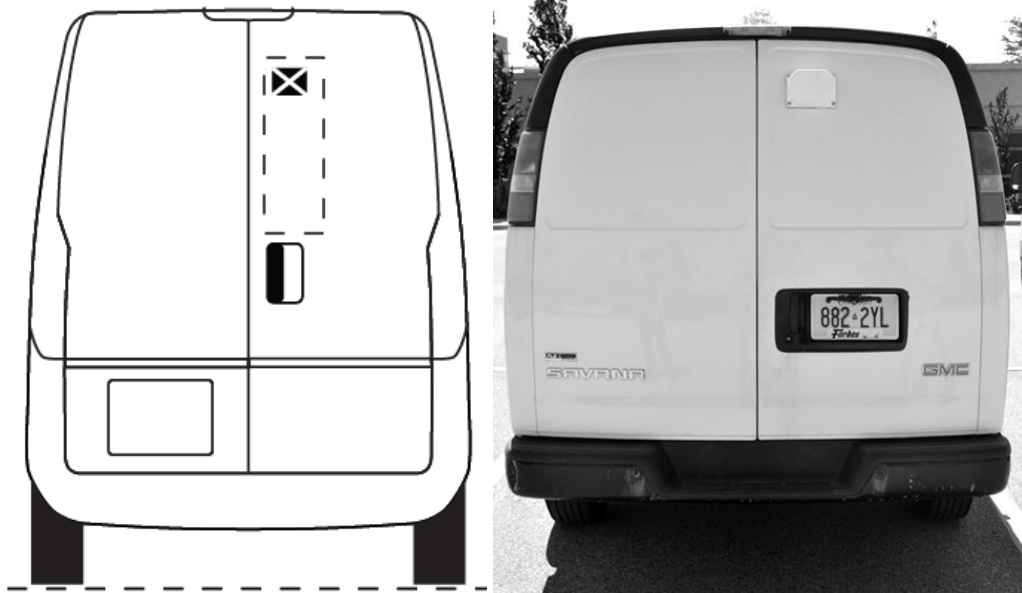
The following sections of this guide will illustrate recommended installation methods for various asset scenarios.

### 3.4.3 Cargo van installation procedure (doors without windows)

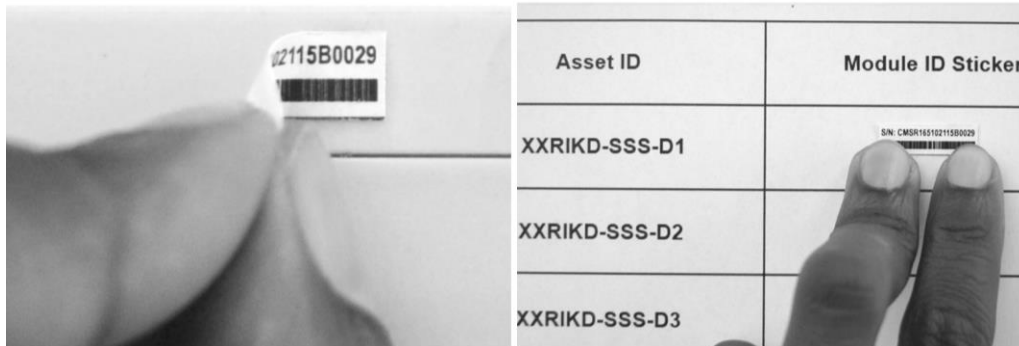
If you wish to monitor door open/close events with your BlackBerry Radar-L module, you will need to mount it on the door. Recommended module placement on cargo van doors is determined by the door construction and will differ among vans with windows and vans without windows and single rear doors or dual rear doors.

As you consider the best placement on your asset, consider the following:

- For vans with dual rear doors, the module must be placed on the door with the latch (**right-hand** door) and as close to the inside edge of this door as the door construction allows. Mounting the module in this position is critical for proper door detection and ensures all door open/close events are registered--even in instances where only one door is opened.
- The module should be placed as high on the door as possible for optimum antenna performance.



1. As indicated in Section 3.3 of this guide, record the module identifier and the asset identifier the module will be paired with. For your convenience, you may quickly create a record of the module and asset identifier pairings by removing the partially attached label from the rear housing of the module and placing it on the installation worksheet, next to the asset that will be tracked by this module.



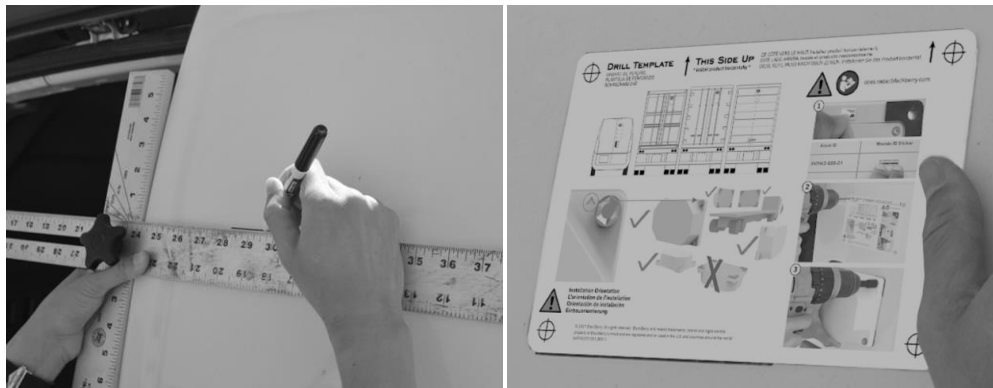
**Tip:** For modules that have been previously transferred to new assets, the temporary S/N label may no longer be in place. If this is the case, you will need to write the module identifier (S/N) for each module on the installation worksheet.

2. After selecting the best installation location for your van, remove the adhesive from the rear of the template and place the template in the desired installation location. The adhesive at the back of the template ensures that it stays on the door surface for accurate drilling of your holes.



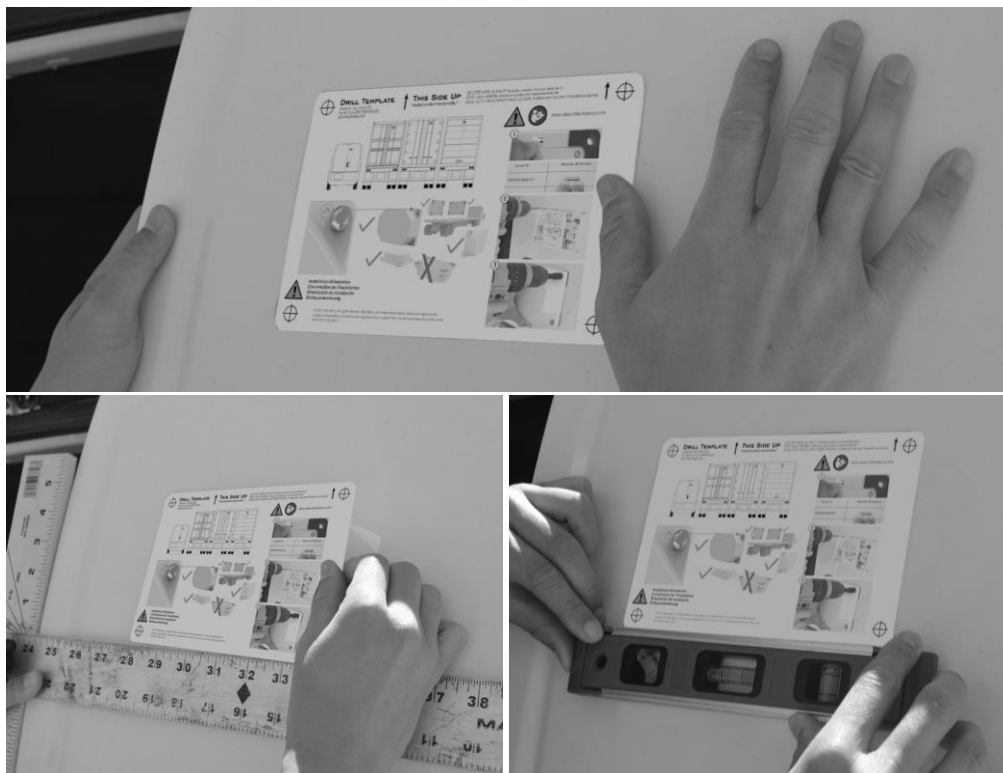
It is recommended that you install the module as level as possible on the asset. To help ensure the device is level, you may try one of the following techniques.

**Technique 1:** Position the T-Square along the edge of the door. Using the T-square as a guide, draw a horizontal line approximately 5" (13 cm) in length, in the area you plan to install the device, with your pencil or marker. Align the bottom edge of the template to the line.



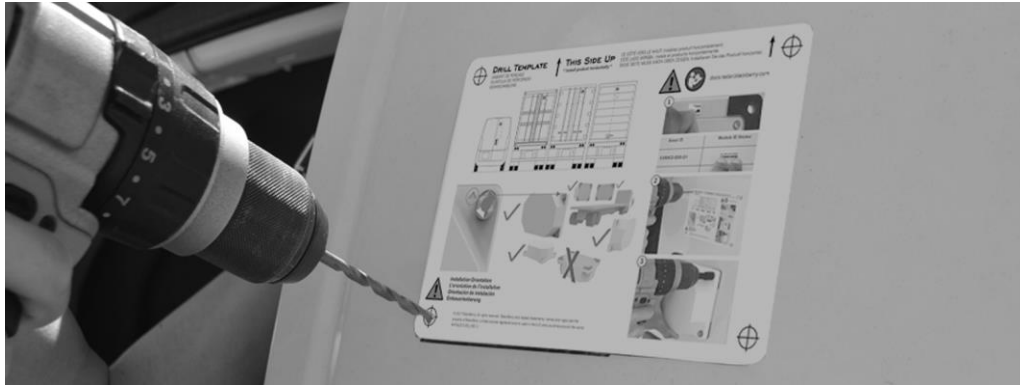
**Tip:** To avoid leaving a permanent mark on your trailer or container after the device installation is complete, we recommend using a pencil or non-permanent marker to create the guideline.

**Technique 2:** Visually, place the template in the desired installation location. Using either a T-square or level. Check that the template is level.





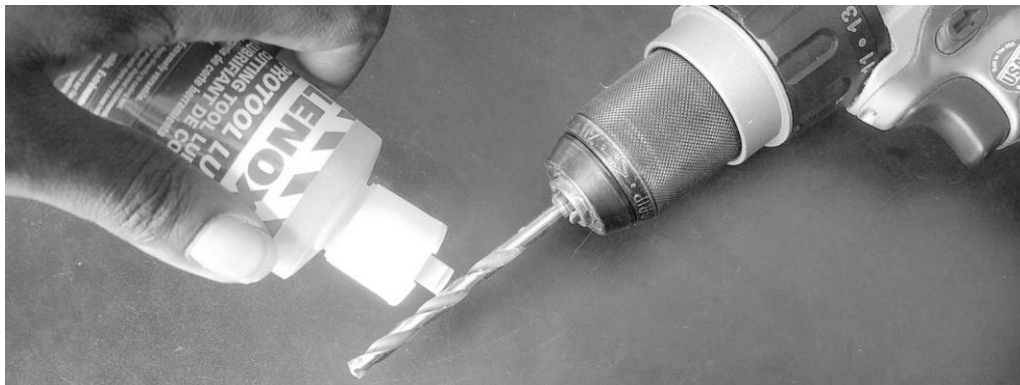
3. Using a drill bit, drill a hole through each of the cross hairs on the template. This will create four holes you will use to mount the module.



#### Tips for easier drilling

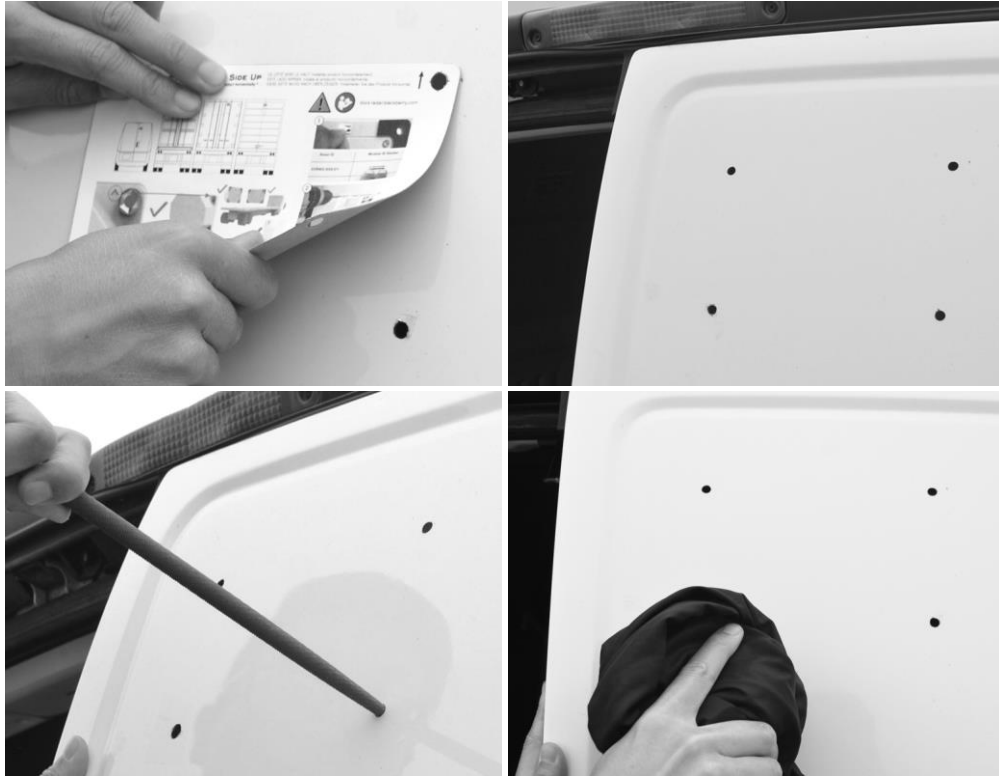
**Tip 1:** To shorten drilling time and prolong the life of your drill bit, you may wish to use cutting tool lubricant during the drilling process.

**Tip 2:** For most precise hole drilling, before drilling your hole, you may wish to use a punch and hammer to help place the drill bit. This will prevent the bit from “walking” during the drilling operation.

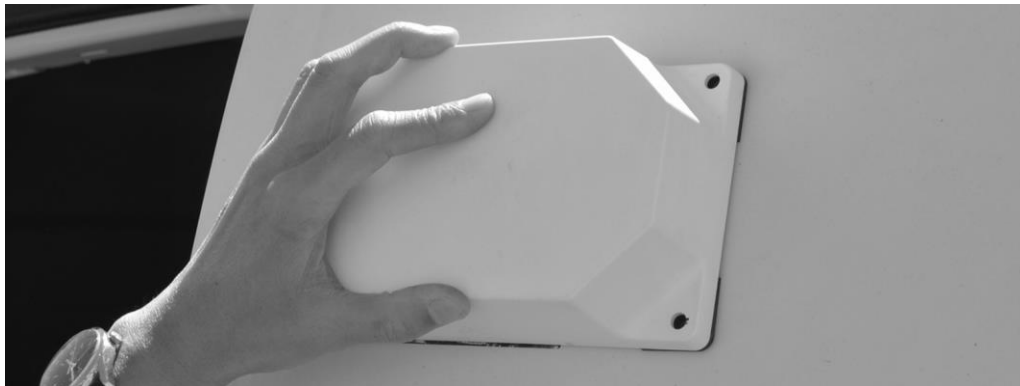




4. Remove the template. You now have four holes in the door. If there are any burrs around the holes, remove them at this time. Also, remove any dust or debris left over from the drilling or de-burring operations.



5. Place the module on the door, aligning the holes on the module with the holes you drilled into the door.



6. Insert your fastener into the hole and use the appropriate tools to secure the module to the asset. Do not over-tighten the fastener (don't exceed 35 in-lb. or 4 N-m). Over-tightening can over-compress the mounting gasket, which can damage the gasket.



Gasket Compression Level  
Recommended



Gasket Compression Level  
Not Recommended



7. Close both doors. Installation is complete.



### 3.4.4 Cargo van installation procedure (doors with windows)

As mentioned in Section 3.4.3, if you wish to monitor door open/close events with your BlackBerry Radar-L module, you will need to mount it on the door. If your van has windows, and you don't have adequate space above the window to mount the module, you will need to mount it lower on the door. In this section, we will discuss recommended installation tools and procedures for this scenario.

As you consider the best placement on your asset, please consider the following:

- For vans with dual swing doors, the module must be placed on the door with the latch (**right-hand** door) and as close to the inside edge of this door as the door construction allows. Mounting the module in this position is critical for proper door detection and ensures all door open/close events are registered—even in instances where only one door is opened.



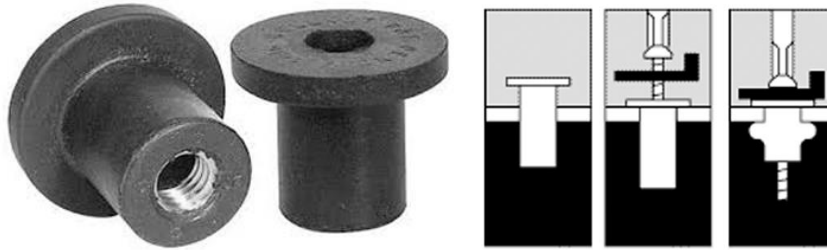
- Often, when the module must be placed below the window, you will encounter a “blind” mounting situation where the thickness of the door prevents you from installing nuts on the rear of the bolts. On many vehicles, the sheet metal is too thin to support secure mounting with self-tapping screws. Frequent removal and re-installation of these fasteners to replace the battery module or exchange modules, can also enlarge the hole, further making the attachment less secure. To allow for most secure device mounting in these instances, a threaded insert (i.e., well nuts) are recommended for use with the selected mounting bolts.



### Threaded fastener selection considerations

- Well nuts are threaded fasteners, with a metal insert encased in rubber. When a bolt is inserted and tightened, the fastener compresses, gripping the rear surface of the mounting surface. At the same time, the rubber casing provides added protection against water entering the hole on the door. The diagram below shows how the well nut works.

Well nuts require no special tools to install and can be easily removed from the installation when no longer required.



As you will need to supply four fasteners, you may determine which fastener is most suitable for your needs. Note: Your choice of fastener will influence the size of the tools required to create the mounting holes (i.e. drill bits) and install or remove the fasteners (i.e. wrenches/sockets/drivers). Likewise, the actual length of the fasteners will be determined by the thickness of your mounting surface and the fasteners selected. An example of this provided below.

**IMPORTANT:** The maximum fastener thread diameter supported by this product is 1/4" or M6 (6 mm).

For most secure fastening, we do not recommend using fasteners with a diameter less than that of a 1/4" or M6 fastener.

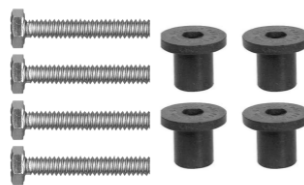


**Cargo Van Doors**  
(with no rear access)



**4 bolts and well nuts**

Bolt: 7/16" head, 1/4"-20 thread, 1-1/2" length  
Well Nut Insert: 1/4"-20 thread



**Drill Bit**

1/2" (13mm)

**Nut Driver/Socket/Wrench**

7/16" (11mm)

#### 3.4.4.1 Well nut installation procedure (doors with windows)

1. Before beginning the install, check the interior surface of the door to ensure your planned mounting location will not damage any door hardware (i.e., door latches, locks, etc.).



**Tip:** On some vehicles, where the planned mounting location is in front of a latch, you may want to verify the suitability of the area for mounting by checking behind the interior door panel.

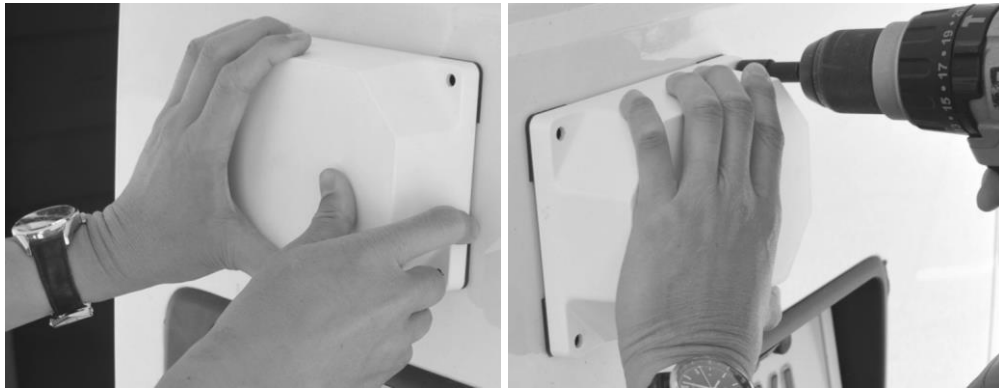
2. After selecting the best installation location for your van, install the template. Using a drill bit, appropriately sized for your well nut, drill a hole through each of the cross hairs on the template. This will create four holes you will use to install the well nuts, enabling you to mount the module.



3. After drilling the holes and removing your template, install the well nut into the holes.



4. Place the module on the door, aligning the holes on the module with the holes in the well nut. Insert your fastener of choice into the holes on the module and well nuts. Use the appropriate tools to secure the module to the asset.



**Tips for well nut installation**

**Tip 1:** For fastest installation, we recommend using a drill and nut driver to install the bolt into the well nut. To avoid over tightening, use the lowest speed to install the bolt.

**Tip 2:** To avoid spinning the well nut during the install, we recommend pressing the module against the door while installing each fastener.

5. Close both doors. Installation is complete.



## 4 Removing BlackBerry Radar-L modules

Use this procedure if you need to remove your Radar-L module for servicing or recycling.

For more information on obtaining service for your devices, or recycling and safe disposal of your devices and batteries, contact your BlackBerry representative, or visit the following:



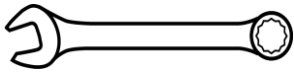
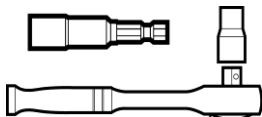

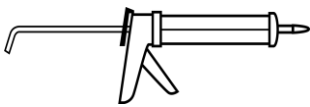
**blackberry.com/RadarSupport**--for information on service and the recycling and safe disposal of your device and battery.

**Note:** If you plan to ship your Radar-L module, or Radar-L battery, please be aware that the **battery, and the module when shipped along with the battery**, is considered Fully Regulated Class 9 Dangerous Goods in all modes of transportation (Air, Ocean, and Ground) and must only be shipped in special UN certified Dangerous Goods packaging. If you are returning the battery, or battery with module to BlackBerry, you may request this UN-certified packaging from your representative. The Radar-L module, when shipped **without** the battery, is not considered Dangerous Goods and can be shipped in any package.

Also, any person who handles, offers for transport, or transports Dangerous Goods must be adequately trained and hold a training certificate; or perform those activities in the presence and under the direct supervision of a person who is adequately trained and who holds a training certificate.

Products that are considered Dangerous Goods can only move on carrier accounts that are approved for Dangerous Goods and are subject to Dangerous Goods surcharges. The Radar-L module, when shipped without the battery, are not subject to these surcharges.

### 4.1 Removal Tools

<p><b>Screwdriver or Torx Bit (T-9)*</b> (Battery door removal)</p>  <p>*Torx Bit + Powered Screwdriver offers fastest removal.</p>	<p><b>Drill</b></p> 	<p><b>Wrench</b></p>  <p>*Required only if nuts and bolts are used.</p>
<p><b>Nut Driver or Socket Wrench with Socket*</b></p>  <p>*Nut Driver + Drill offers fastest removal. If no Nut Driver is available, a socket wrench and socket may be used as a substitute.</p>	<p><b>Safety Glasses</b></p> 	<p><b>Caulking Gun and Polyurethane Sealant</b></p>  <p>*Recommended for sealing holes.</p>



## 4.2 Module removal

1. Remove the module from the asset by removing the four fasteners from the corners of the module and removing the module.





### 4.3 Battery removal and replacement

#### Battery removal

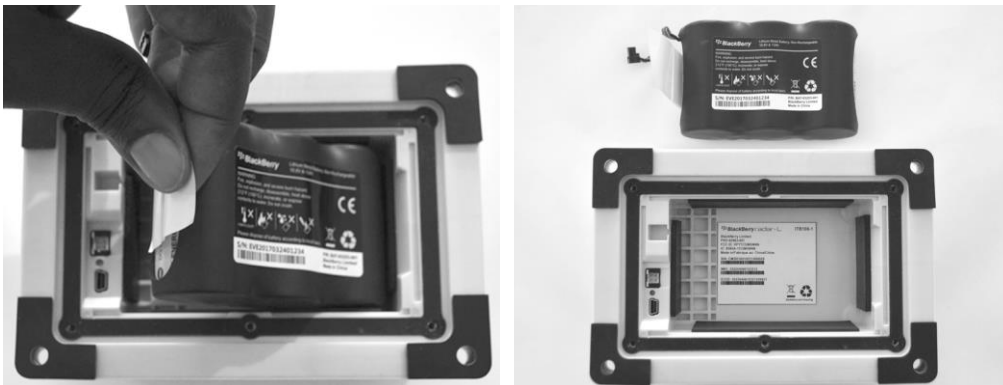
1. Remove the six screws from the back of the product and remove the cover to access the battery compartment. Retain the screws as all six screws will be required to re-attach the battery door to the module.



2. Disconnect the battery cable from the battery connector.

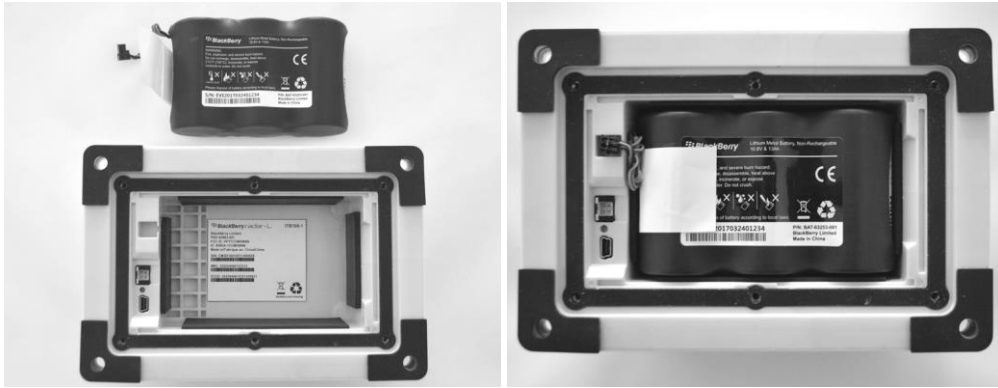


3. Remove the battery from the battery compartment by grasping the pull tab and lifting the battery out of the compartment.

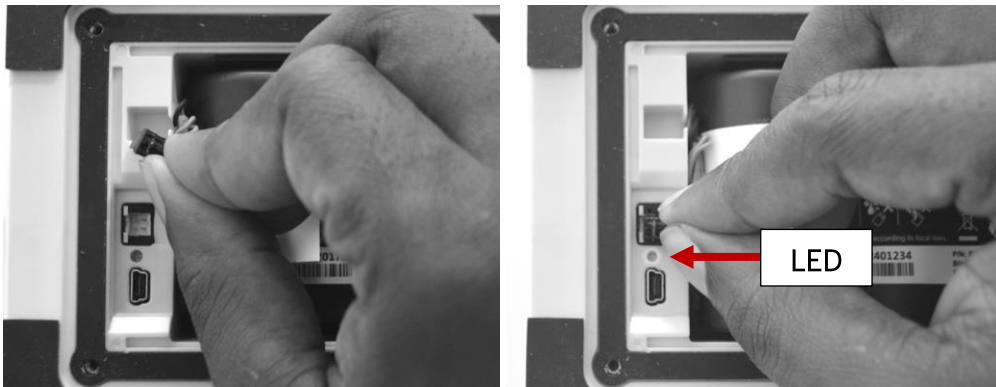


## Battery replacement

1. Place the battery into the battery compartment.



2. Connect the battery cable to the battery connector. The LED will flash to indicate the module is active.



3. Place the battery cover onto the module and install all six screws.

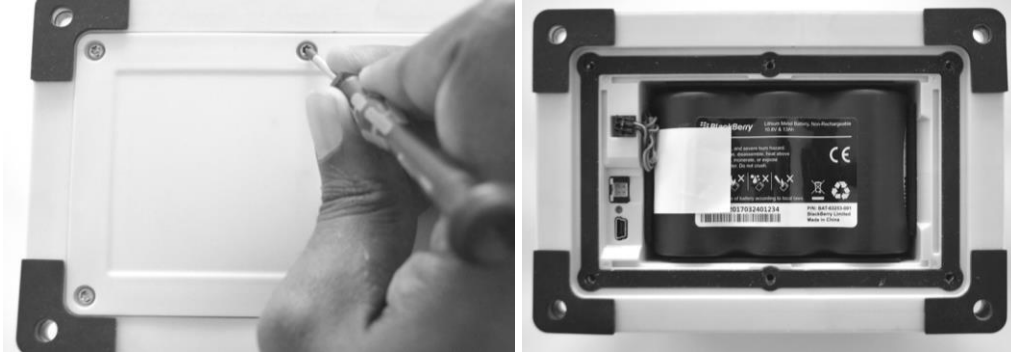


## Preparing battery for shipment

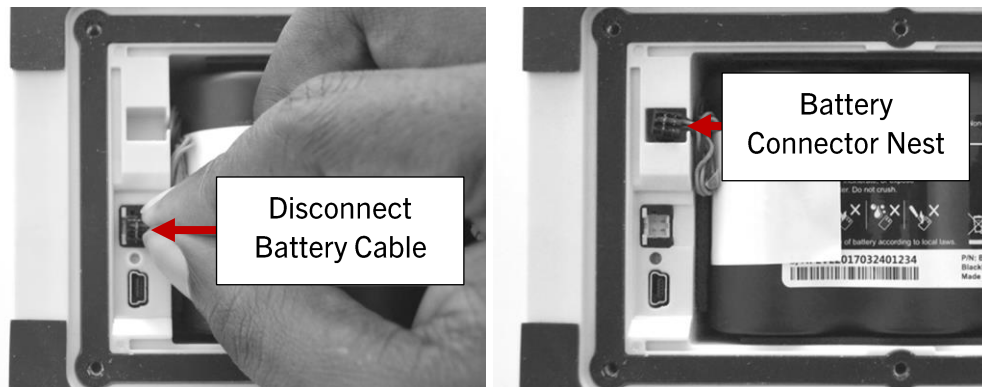
If you do need to ship the battery, along with the module, please follow this procedure.

**IMPORTANT:** Never ship the device with the battery cable connected. Battery must be shipped inside the module with battery cable disconnected and the battery cable placed inside the connector nest.

1. Remove the battery cover



2. Ensure the battery cable is disconnected from the battery connector. Place the battery cable in the battery connector nest.



3. Place the battery cover onto the module and install all six screws. Module is now ready to be placed in the UN certified Dangerous Goods packaging.



## 4.4 Door repair

After the module has been removed from the door, there will be holes in the door. There are a number of techniques that can be used to repair the holes. This section will discuss some approaches you may wish to use.

### Method 1: Hole Plugs

1. With the module removed, measure the size of the holes.



2. Source a set of nylon or rubber plugs, of the appropriate diameter, to fill the holes. These plugs can be sourced from hardware or auto supply stores. Insert the plugs into the holes. If desired, you may add 100% Silicone Exterior Grade caulk to the rear of the plug for extra protection to seal any gaps against water entry.



## Method 2: Fasteners

1. With the module removed, you'll have four holes.



2. Insert the nuts and bolts into the holes. For added protection, place a washer between the bolt and the door surface.



## 5 Support

If you run into any problem during the installation process, contact the BlackBerry Radar support team at [1-844-RADAR-BB](tel:1-844-RADAR-BB).

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