



BLACKBERRY RADAR-L

ITB100-1

February 2020

Dry Van, Insulated Trailers (Roll-Up Doors)

# Installation Guide

## Table of Contents

1	Overview.....	3
2	Get ready for installation .....	4
3	Installing BlackBerry Radar-L Modules.....	5
3.1	Prepare to install.....	5
3.2	Installation tools.....	6
3.3	Matching a module identifier to an asset identifier .....	8
3.4	Module installation.....	10
3.4.1	Prepare module for installation--Battery installation .....	11
3.4.2	Installing module on an asset.....	12
3.4.3	Roll up door installation procedure.....	12
4	Removing BlackBerry Radar-L modules.....	22
4.1	Removal tools .....	22
4.2	Module removal .....	23
4.3	Battery removal and replacement.....	24
4.4	Door Repair .....	27
5	Support .....	30
	Legal notice .....	31

## 1 Overview

This guide provides detailed instructions for installing new BlackBerry Radar-L modules. It includes three main tasks:

Task 1: Get ready for installation (see Section 2)

Task 2: Install a BlackBerry Radar-L module (see Section 3)

- Match the module identifier with the asset identifier on the installation worksheet
- Install the module onto the asset to be tracked.

Task 3: Uninstall a module (see Section 4)

Complete BlackBerry Radar documentation is available online when you log in to BlackBerry Radar Dashboard. For instructions on how to configure the BlackBerry Radar Dashboard or how to activate newly installed devices, see the online documentation.

## 2 Get ready for installation

To get ready for installation, you need to obtain a worksheet where you can record the pairing of each Radar-L module to its asset (that is, the asset that the module will be installed on).

For detailed instructions, log in to the BlackBerry Radar Dashboard and access documentation from the main menu.

### 3 Installing BlackBerry Radar-L modules

You may have a large number of BlackBerry Radar-L modules to install. Follow the instructions in this section to:

- Match each module identifier to its asset identifier
- Install the module to the asset you wish to track.

**Note:** You must install each module horizontally. Vertically positioned modules are not supported.



#### 3.1 Prepare to install

To complete the installation of the module to your assets, you will need the following components. The following components are contained in the module packaging.

##### Radar-L Module Package Contents

<p><b>Drill Template</b></p>	<p><b>Lithium Metal Battery</b></p>
<p><b>Radar-L Module</b></p>	<p><b>Battery Door Screws (x 6)</b></p>




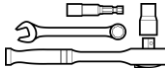

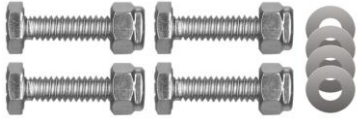

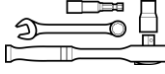



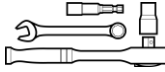
If you are missing any of the above components in your package, contact your BlackBerry Sales Representative.

To attach the module to the asset you wish to track, you will need to supply four fasteners. Depending on the construction of your mounting location, you may wish to use the following types of fasteners. Please Note: Your choice of fastener will influence the size of the tools required to create the mounting holes (i.e. drill bits) and install or remove the fasteners (i.e. wrenches/sockets/drivers). An example of this provided below. The actual length of the fasteners will be determined by the thickness of your mounting surface.

**IMPORTANT:** The maximum fastener thread diameter supported by this product is 1/4" or M6 (6 mm).

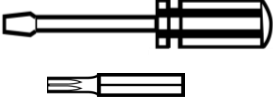
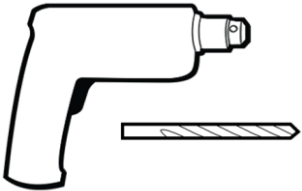


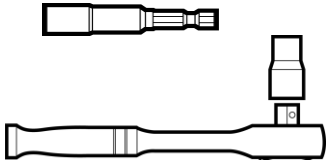

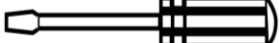
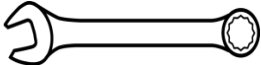
For most secure fastening, we do not recommend using fasteners with a diameter less than that of a 1/4" or M6 fastener.



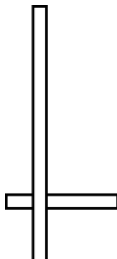
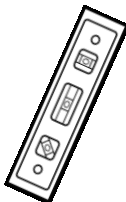

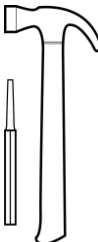
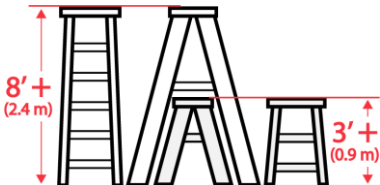
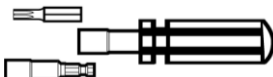
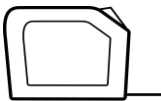

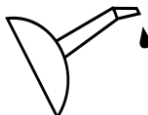
<b>I-Beam / Panel Section (with rear access)</b> 	<b>4 bolts, nuts, and washers</b> (7/16" head, 1/4"-20 thread, 1/4"-20 nut) (11mm head, M6 thread, 25mm length, M6 nut) 	<b>Drill Bit</b>  1/4" (6mm) <b>Nut Driver/Socket/Wrench</b>  7/16" (11mm)
<b>Laminated Doors (plywood/MDF/foam cores)</b> 	<b>4 bolts, nuts, and washers</b> (7/16" head, 1/4"-20 thread, 2-4" length, 1/4"-20 nut) (11mm head, M6 thread, 50-100mm length, M6 nut) 	<b>Drill Bit</b>  1/4" (6mm) <b>Nut Driver/Socket/Wrench</b>  7/16" (11mm)
<b>Insulated Trailer Doors</b> 	<b>4 bolts, washers, and well nuts</b> Bolt: 7/16" head, 1/4"-20 thread, 1-1/2" length Insert: 1/4"-20 thread 	<b>Drill Bit</b>  1/2" (13mm) <b>Nut Driver/Socket/Wrench</b>  7/16" (11mm)

### 3.2 Installation tools

Required tools to complete the installation:

<p><b>Screwdriver or Torx Bit (T-9)* (Battery door removal)</b></p>  <p>*Torx Bit + Powered Screwdriver offers fastest installation.              If no Powered Screwdriver is available, a manual screwdriver may also be used.</p>	<p><b>Drill and Drill Bits</b></p> 	<p><b>Tape</b></p>  <p><b>Pencil or Non-Permanent Marker</b></p> 
<p><b>Nut Driver or Socket Wrench with Socket*</b></p>  <p>*Nut Driver + Drill offers fastest installation.              If no Nut Driver is available, a socket wrench and socket may be used as a substitute.</p>	<p><b>Safety Glasses</b></p> 	<p><b>Large Screwdriver (Flathead)</b></p>  <p><b>Wrench</b></p>  <p>*Required only if nuts and bolts are used.</p>

Recommended tools to complete the installation:

<b>T-Square</b> 	<b>Pocket Level</b> 	<b>Towel</b> 	<b>Hammer and Punch</b> 	<b>Ladders*</b>  *Tall ladder for installation on taller vehicles and containers. Small ladder for installation inside of containers or the exterior of smaller vehicles.
<b>Torque Screwdriver with Bit and Socket*</b> (scale range of 0.4 N-m to 4.5 N-m, 4 in-lb to 40 in-lb)  *To check compliance with torque specifications for fasteners, screws.	<b>Tape Measure</b> 	<b>File</b> 	<b>Cutting Lubricant* (Recommended)</b>  *Recommended for faster drilling speed on thicker metals and longer drill bit life.	

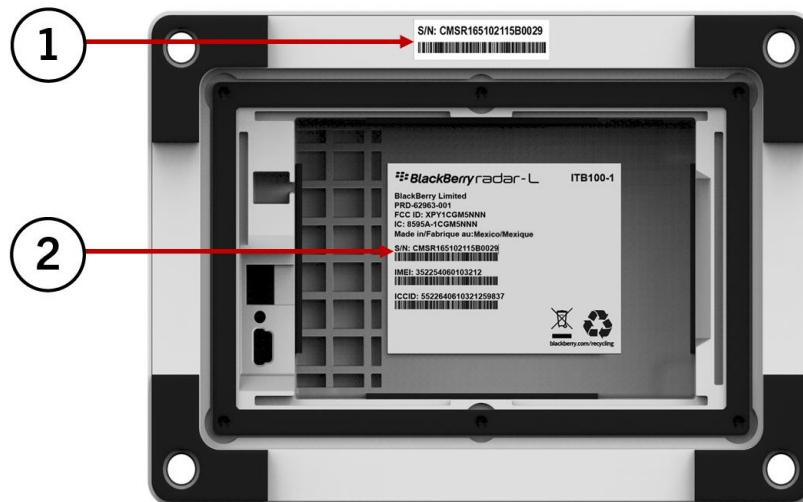
### 3.3 Matching a module identifier to an asset identifier

In order to track an asset, the Radar-L module that is installed on the asset must be associated with the asset in the BlackBerry Radar Dashboard. It is, therefore, very important to keep a clear record of which Radar-L module is installed on which asset.

The Dashboard application tracks modules and assets using 'identifiers'. The asset identifier is the name or number of the asset you wish to track. The asset identifiers are entered into the application when you add the assets and will be listed on your installation worksheet. The identifier for each Radar-L module is printed on two labels—one attached to the rear housing and the other in the battery compartment. The module identifier also serves as the serial number (S/N) for the module.

To match a module identifier with an asset identifier:

1. Locate the module identifier for your device. The module identifier is shown in two places.
  1. Externally—temporary S/N label, attached to the rear housing,
  2. Internally—permanent main product label, in the battery compartment.





2. Once you are ready to install the module to the asset, remove the partially attached label from the outer surface of the rear housing and place it on your worksheet, next to the asset identifier the module will be paired with.



**Tip:** If you plan to frequently switch your Radar-L module between assets, you may wish to record the S/N on the rear housing using a permanent marker, or by creating your own label. This will eliminate the need to remove the battery cover to find the S/N when switching the module between assets.



### 3.4 Module installation

You may install the module on any flat, vertical or horizontal surface that offers enough mounting area for the module. When selecting a mounting location, carefully consider how the asset will be used during its normal, day-to-day operation.

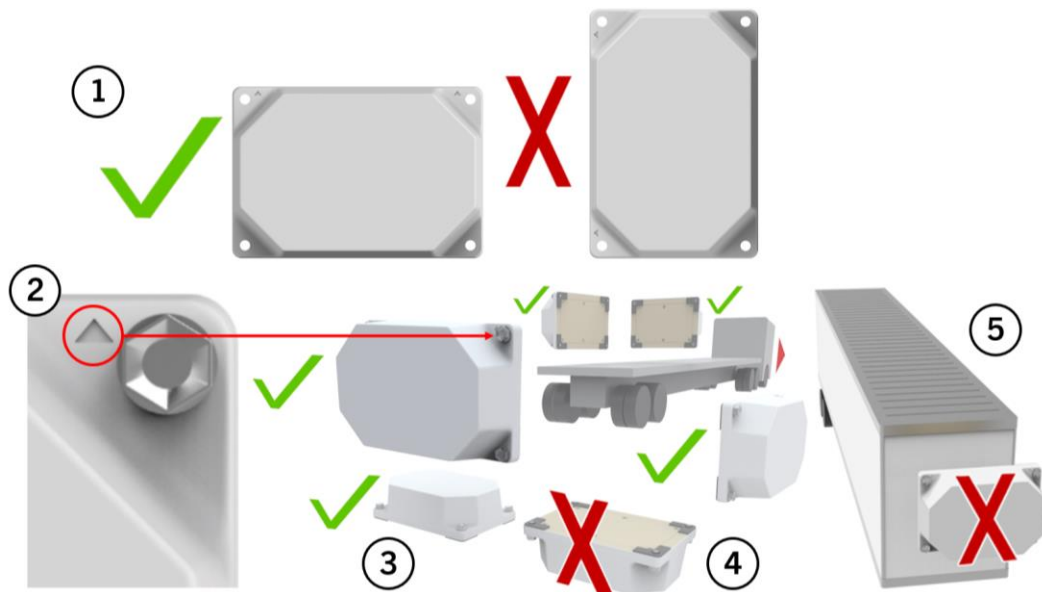
Do not place the assembly in a location where it is susceptible to damage from:

- Normal usage activities, such as loading or unloading cargo.
- Moving parts of the asset.
- Road debris.

**IMPORTANT:** For accurate tracking, orientation matters.

1. You must install each hardware module horizontally. Vertically positioned modules are not supported.
2. When mounting on a vertical surface, always ensure the device is installed with the triangles (located near the top screws) facing up. Rotations around vertical axis are supported.
3. If vertical mounting is not desired for your application, you may install the product, rotated 90 degrees along the horizontal axis, mounting the device to the top surface of the tracked object. This is helpful for installing on object roofs, fender surfaces, etc.
4. Do not install the device on the asset with the front of the device facing the ground. This will result in reduced product performance.
5. Installation on the front surface of a trailer is not recommended. Vibration from the tractor's engine or trailer mounted refrigeration, heating and generator units may result in false motion alerts.

This diagram illustrates the supported installation orientations for the BlackBerry Radar-L module.



### 3.4.1 Prepare module for installation—Battery installation

**IMPORTANT:** Please do not perform the battery connection process until you are ready to install and associate the BlackBerry Radar modules on your asset. Once the battery is connected, please complete the module installation and association, as soon as you can, to conserve battery life.

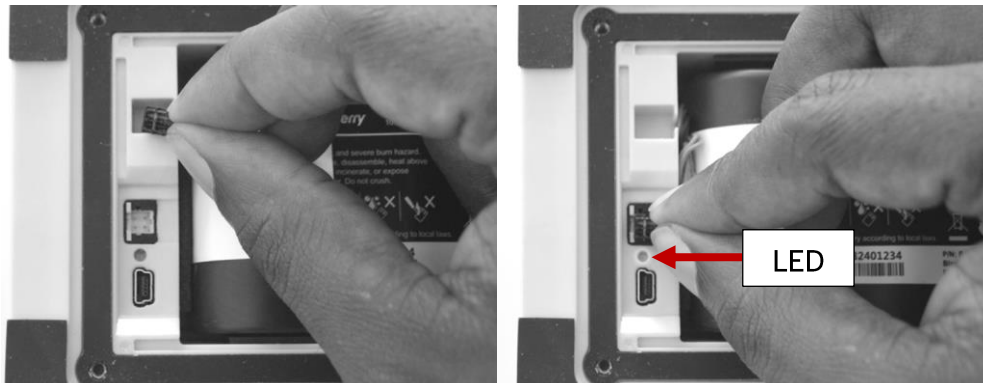
1. Remove the module from the package and from the plastic bag.



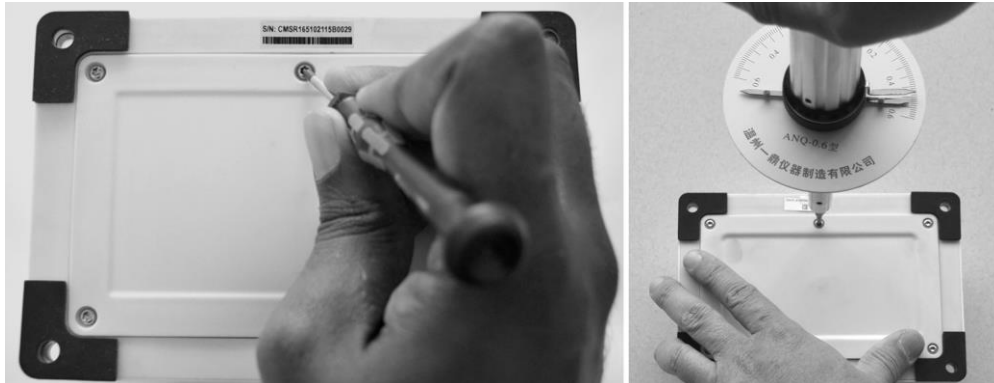
2. Remove the six screws from the back of the product and remove the cover to access the battery compartment. Please retain the screws as all six screws will be required to re-attach the battery door to the module.



3. Remove the battery connector from the connector recess and connect the battery cable to the battery connector. The LED will flash to indicate the module is active.



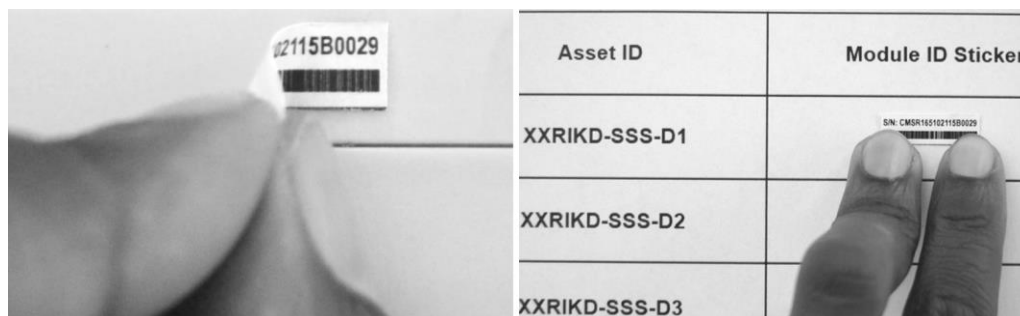
- Re-install the battery cover using the six screws that were supplied with the module.  
**IMPORTANT:** Screw torque must be 4.4 in-lb. (0.5 N-m).



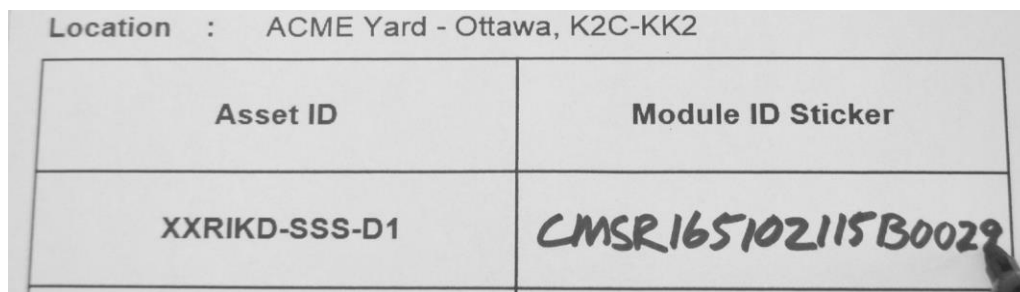
The module is prepared for installation on the asset.

### 3.4.2 Installing the module on an asset

- As indicated in Section 3.3 of this guide, record the module identifier and the asset identifier the module will be paired with. For your convenience, you may quickly create a record of the module and asset identifier pairings by removing the partially attached label from the rear housing of the module and placing it on the installation worksheet, next to the asset that will be tracked by the module.



**Tip:** For modules that have previously been transferred to new assets, the temporary S/N label may no longer be in place. If this is the case, you will need to write the module identifier (S/N) for each module on the installation worksheet.



The following sections of this guide will illustrate recommended installation methods for various asset scenarios.

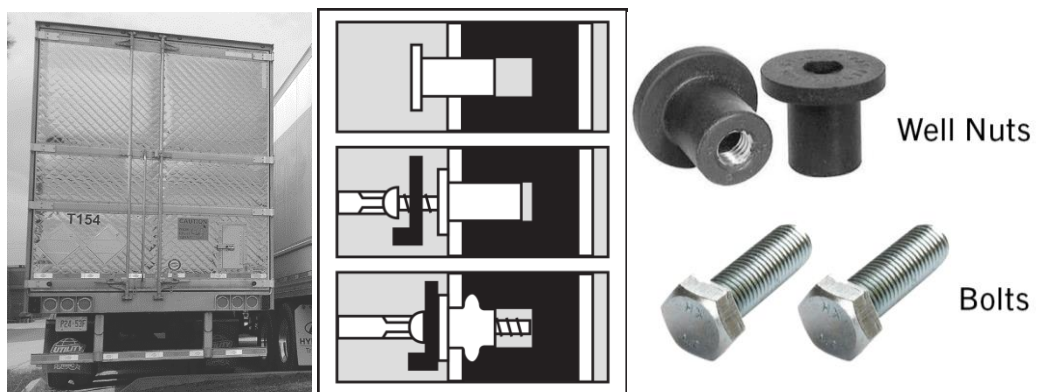
### 3.4.3 Roll-up door installation procedure

If you wish to monitor door open/close events with your BlackBerry Radar-L module, you will need to mount it on the door. Recommended module placement on roll-up doors is as follows.

- The unit should be installed as close to the center of the trailer/container door as possible.
- The module should be placed as high on the door as possible for optimum antenna performance. In some cases, where there is limited clearance between the interior of the roof and the top surface of the module when the door is opened, you can create more space for door operation by mounting the module lower on the door.



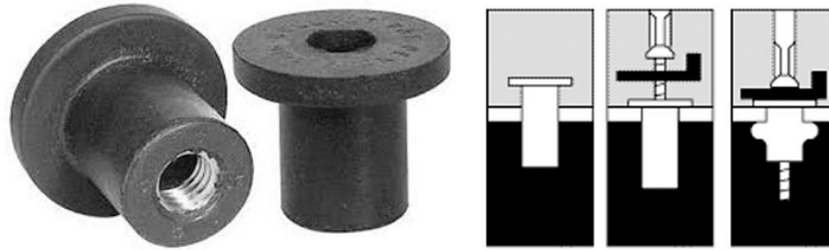
- If your trailer is insulated (i.e., a reefer or heater) and you wish to avoid thermal losses caused from drilling through the door completely, we recommend limiting the depth of drilling and using Well Nuts, along with shorter bolts, to secure the device to the asset.



### Threaded fastener selection considerations

- Well nuts are threaded fasteners, with a metal insert encased in rubber. When a bolt is inserted and tightened, the fastener compresses, gripping the rear surface of the mounting surface. At the same time, the rubber casing provides added protection against water entering the hole on the door. The diagram below shows how the well nut works.

Well nuts require no special tools to install and can be easily removed from the installation when no longer required.


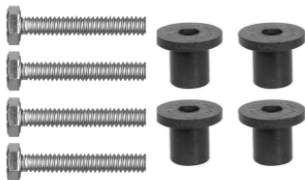

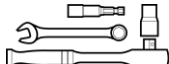


As you will need to supply four fasteners, you may determine which fastener is most suitable for your needs. Note: Your choice of fastener will influence the size of the tools required to create the mounting holes (i.e. drill bits) and install or remove the fasteners (i.e. wrenches/sockets/drivers). Likewise, the actual length of the fasteners will be determined by the thickness of your mounting surface and the fasteners selected. An example of this provided below.

**IMPORTANT:** The maximum fastener thread diameter supported by this product is 1/4" or M6 (6 mm).

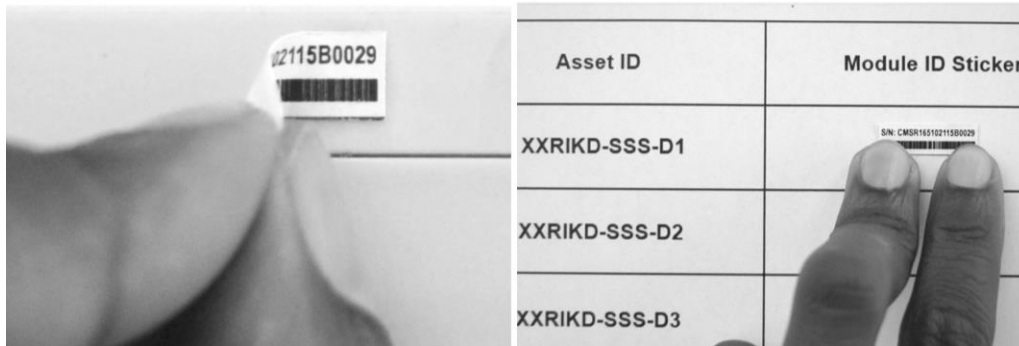
For most secure fastening, we do not recommend using fasteners with a diameter less than that of a 1/4" or M6 fastener.



<p><b>Insulated Trailer Doors</b></p> 	<p><b>4 bolts and well nuts</b>            Bolt: 7/16" head, 1/4"-20 thread, 1-1/2" length            Well Nut Insert: 1/4"-20 thread</p> 	<p><b>Drill Bit</b></p>  <p>1/2" (13mm)</p> <p><b>Nut Driver/Socket/Wrench</b></p>  <p>7/16" (11mm)</p>
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1. As indicated in Section 3.3 of this guide, record the module identifier and the asset identifier the module will be paired with. For your convenience, you may quickly create a record of the module and asset identifier pairings by removing the partially attached label from the rear housing of the module and placing it on the installation worksheet, next to the asset that will be tracked by this module.



2. Evaluate the amount of clearance you will have once your module is installed. This will help you determine the best mounting location for your asset. You can perform a clearance check, prior to drilling any mounting holes in your door, by securing the module to the door with tape and moving the door through its complete range of travel, to ensure there is no interference.



**Tips for roll-up door installation**

**Tip 1:** If you have tried a higher mounting position, and found you did not have enough clearance to allow uninterrupted door travel, try moving the module lower on the door. Lower door placements can help address some clearance issues by reducing the distance the module has to travel inside the trailer, past potential interference points.

**Tip 2:** When determining your preferred mounting location, consider the climate conditions your asset may encounter. For example, if you routinely run your vehicle in very cold climates, where ice accumulation on the rear of the trailer is an issue, you will want to consider the typical ice accumulation thickness your asset may see when determining how much clearance is acceptable. Also consider your ability to remove such accumulations should they occur.



3. Once you have identified the desired mounting location for your asset, mark the height where the device will be installed on the door of the trailer/container.

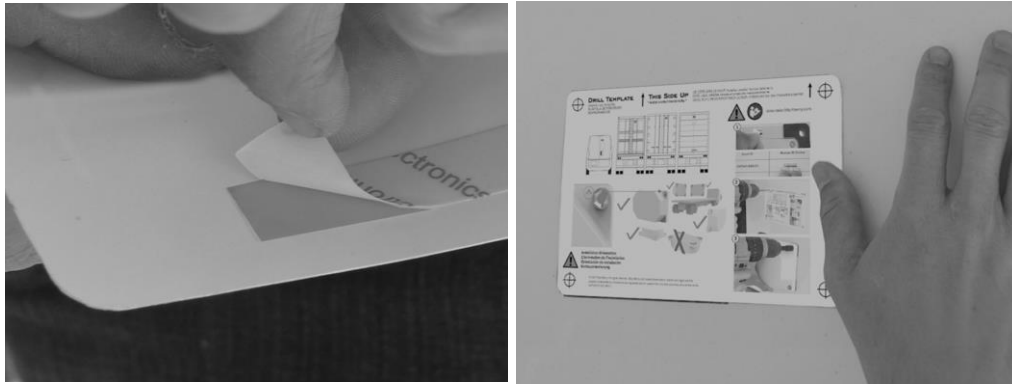
It is recommended that you install the module as level as possible on the asset. To help ensure the device is level, you may try this technique.

- Make one mark at the desired placement height.
- Make a second mark, at the same height, approximately 4 inches (100mm) to the side of the first mark.
- Draw a straight line between the two points. This will help ensure your line is parallel to the bottom of the door.

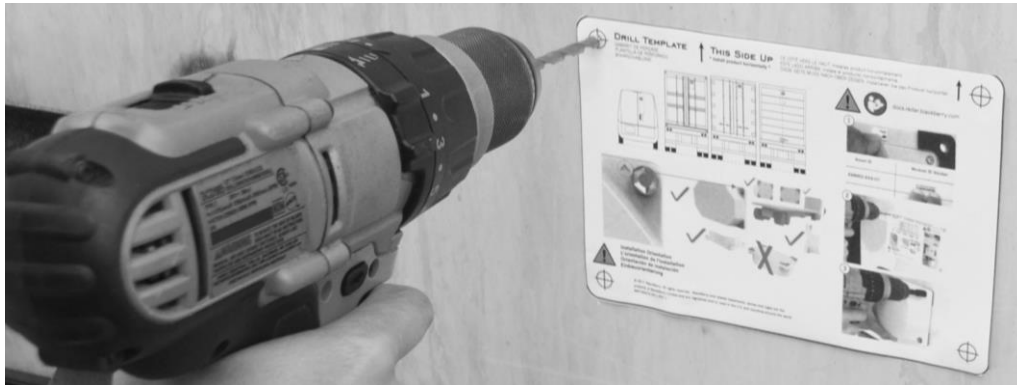




4. Remove the adhesive from the rear of the template and place the template in the desired installation location. The adhesive at the back of the template ensures that it stays on the door surface for accurate drilling of your holes.



5. Using a drill bit, drill a hole through each of the cross hairs on the template. This will create four holes you will use to mount the module.



**Tip:** If your asset is insulated (i.e., a reefer or heater) and you wish to avoid thermal losses caused from drilling through the door completely, we recommend limiting the depth of the drilling. This approach will require the use of well nuts to complete the installation.



**Drilling tips for one-person installation on a roll-up door**

If you are installing the module high on the door-- and have selected nuts, bolts, and washers as your fasteners -- you will need to install the bolt from the exterior side, then enter the trailer to install the nut from the interior side.

To help keep the device in place, while allowing a single installer to open the door and enter the trailer to install the nut, you may wish to:

- Drill a hole one size below your bolt's thread diameter.
- Use a drill and nut driver to drive the bolt through the door. This will allow the threads to hold the device in place while you open the door.
- Enter the trailer and install the nuts and washers to the rear of the bolts.



6. Remove the template. You now have four holes in the door. If there are any burrs around the holes, remove them at this time. Also, remove any dust or debris left over from the drilling or de-burring operations.



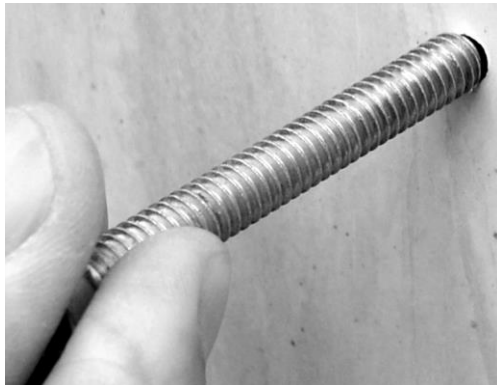
**Tip:** If you are planning to use well nuts as part of your installation, you may insert the well nuts in the holes, at this time.



7. Mount the module to the door using one of the approaches below. The recommended procedure will differ slightly based on desired door placement and fastener selection.

**Higher door placement—Nuts, bolts, and washers, only**

- Having drilled a hole slightly smaller than your bolt's thread diameter, use a drill and nut driver to drive the bolt through the door. This will allow the threads to hold the device in place while you raise the door.
- Enter the trailer and install the nut and washer to the rear of the bolt—using the appropriate tools to complete the fastening operation. Do not tighten fastener beyond 35 in-lb. (4 N-m) to avoid over compressing the gasket.



**Lower door placement—Nuts, bolts, and washers, only**

- Insert your fastener of choice into the holes.
- Use the appropriate tools to secure the module to the asset. Do not tighten fastener beyond 35 in-lb. (4 N-m) to avoid over compressing the gasket.



**IMPORTANT:** If you are using the lower door placement location, it is important to completely raise the door through its full range of travel, then lower the door completely, to initialize the door orientation sensor. Performing this operation allows the door to learn the difference between a door open and door close event.

**All placements—Well nuts, bolts, and washers, only**

- Insert your fastener of choice into the holes.
- Use the appropriate tools to secure the module to the asset. Do not tighten fastener beyond 35 in-lb. (4 N-m) to avoid over compressing the gasket.



**Tips for well nut installation**

**Tip 1:** For fastest installation, we recommend using a drill and nut driver to install the bolt into the well nut. To avoid over tightening, use the lowest speed to install the bolt.

**Tip 2:** To avoid spinning the well nut during the install, we recommend pressing the module against the door while installing each fastener.

8. Close the door. Installation is complete.



## 4 Removing BlackBerry Radar-L modules

Use this procedure if you need to remove your Radar-L module for servicing or recycling.

For more information on obtaining service for your devices, or recycling and safe disposal of your devices and batteries, contact your BlackBerry representative, or visit the following:

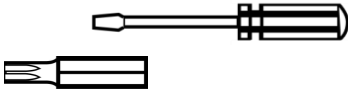

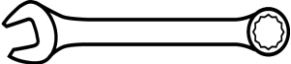
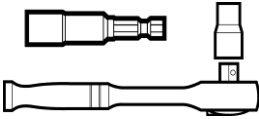


**blackberry.com/RadarSupport**--for information on service and the recycling and safe disposal of your device and battery.

**Note:** If you plan to ship your Radar-L module, or Radar-L battery, please be aware that the **battery, and the module when shipped along with the battery**, is considered Fully Regulated Class 9 Dangerous Goods in all modes of transportation (Air, Ocean, and Ground) and must only be shipped in special UN certified Dangerous Goods packaging. If you are returning the battery, or battery with module to BlackBerry, you may request this UN-certified packaging from your representative. The Radar-L module, when shipped **without** the battery, is not considered Dangerous Goods and can be shipped in any package.

Also, any person who handles, offers for transport, or transports Dangerous Goods must be adequately trained and hold a training certificate; or perform those activities in the presence and under the direct supervision of a person who is adequately trained and who holds a training certificate.

Products that are considered Dangerous Goods can only move on carrier accounts that are approved for Dangerous Goods and are subject to Dangerous Goods surcharges. The Radar-L module, when shipped without the battery, are not subject to these surcharges.

### 4.1 Removal Tools

<p><b>Screwdriver or Torx Bit (T-9)*</b> (Battery door removal).</p>  <p>*Torx Bit + Powered Screwdriver offers fastest removal.</p>	<p><b>Drill</b></p> 	<p><b>Wrench</b></p>  <p>*Required only if nuts and bolts are used.</p>
<p><b>Nut Driver or Socket Wrench with Socket*</b></p>  <p>*Nut Driver + Drill offers fastest removal. If no Nut Driver is available, a socket wrench and socket may be used as a substitute.</p>	<p><b>Safety Glasses</b></p> 	<p><b>Caulking Gun and Polyurethane Sealant</b></p>  <p>*Recommended for sealing holes.</p>

## 4.2 Module removal

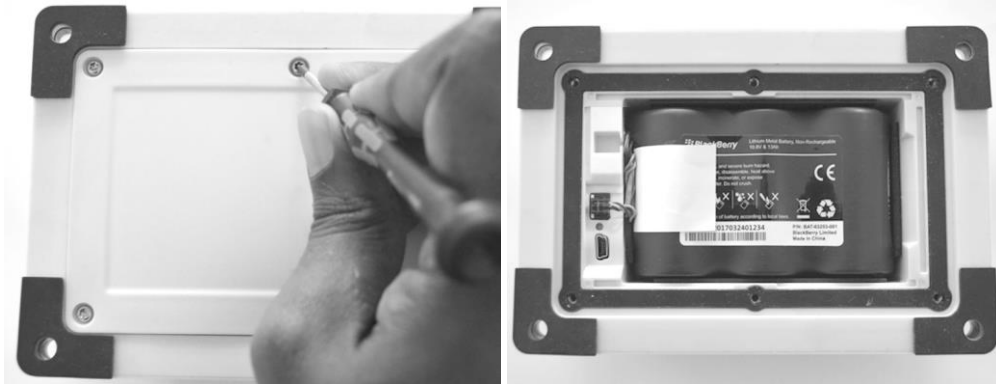
1. Remove the module from the asset by removing the four fasteners from the corners of the module and removing the module.



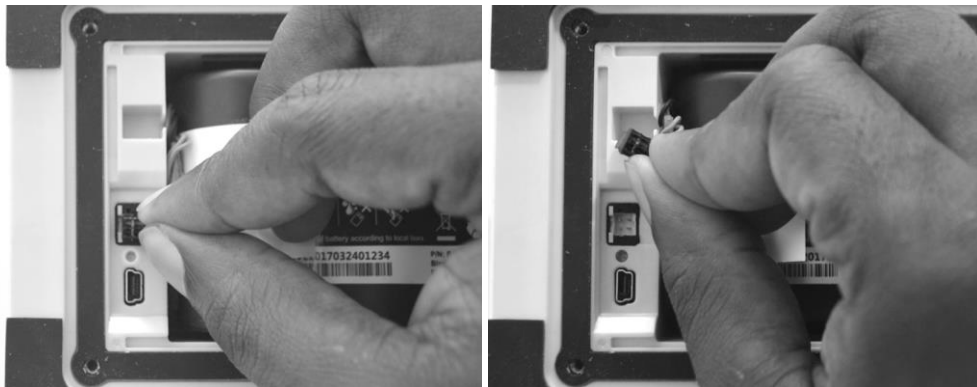
### 4.3 Battery removal and replacement

#### Battery removal

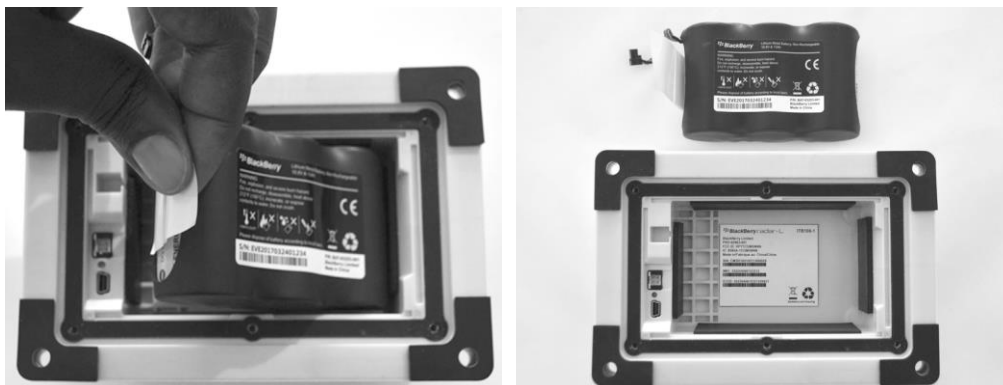
1. Remove the six screws from the back of the product and remove the cover to access the battery compartment. Retain the screws as all six screws will be required to re-attach the battery door to the module.



2. Disconnect the battery cable from the battery connector.



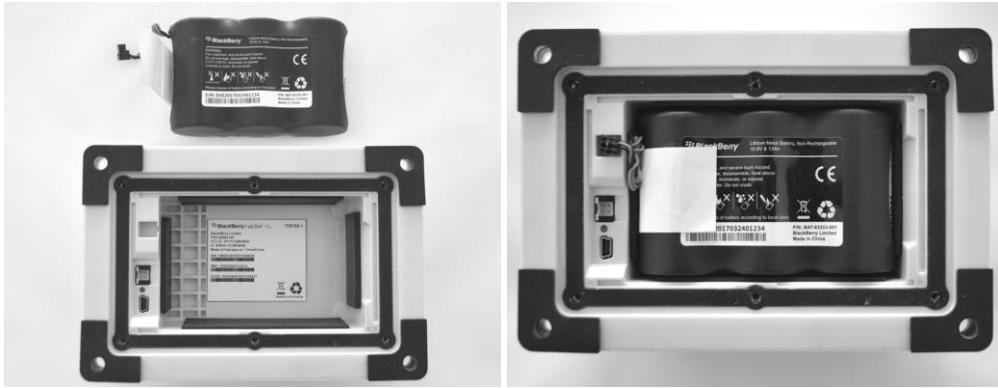
3. Remove the battery from the battery compartment by grasping the pull tab and lifting the battery out of the compartment.



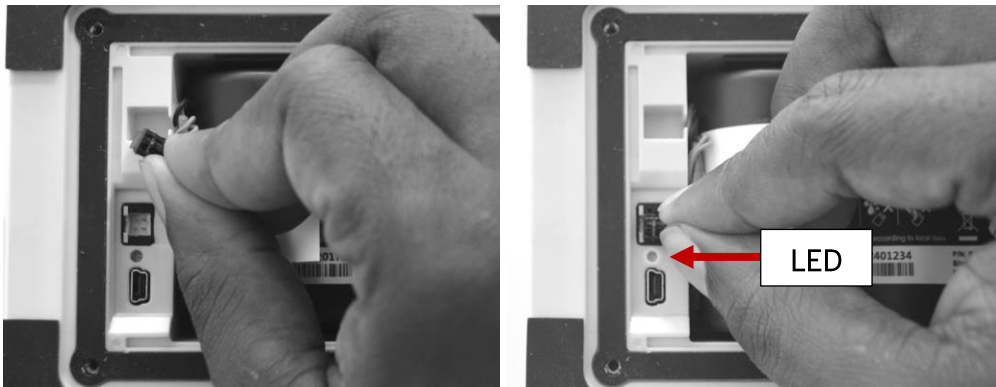


## Battery replacement

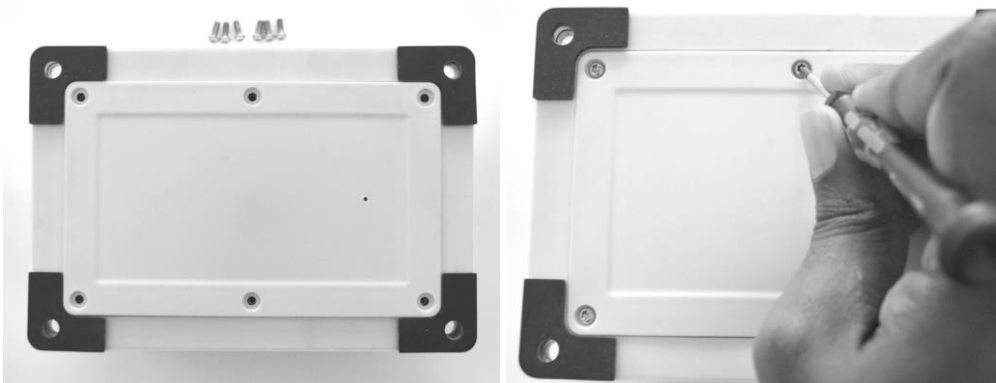
1. Place the battery into the battery compartment.



2. Connect the battery cable to the battery connector. The LED will flash to indicate the module is active.



3. Place the battery cover onto the module and install all six screws.



## Preparing battery for shipment

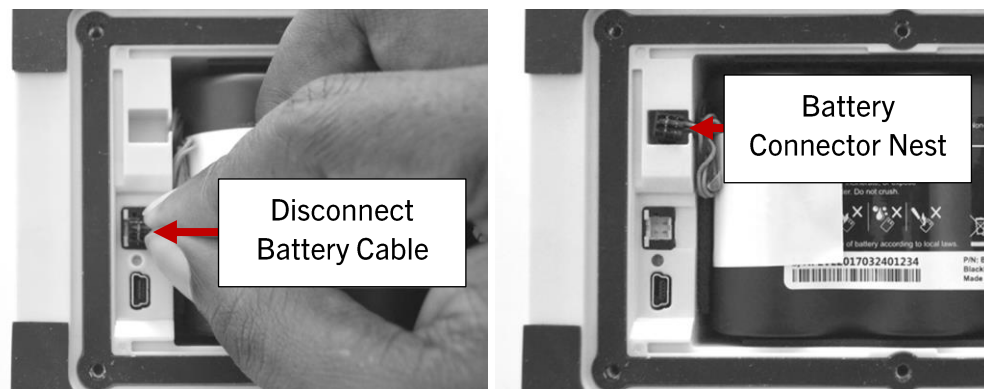
If you do need to ship the battery, along with the module, please follow this procedure.

**IMPORTANT:** Never ship the device with the battery cable connected.  
Battery must be shipped inside the module with battery cable disconnected  
and the battery cable placed inside the connector nest.

1. Remove the battery cover



2. Ensure the battery cable is disconnected from the battery connector. Place the battery cable in the battery connector nest.



3. Place the battery cover onto the module and install all six screws. Module is now ready to be placed in the UN certified Dangerous Goods packaging.

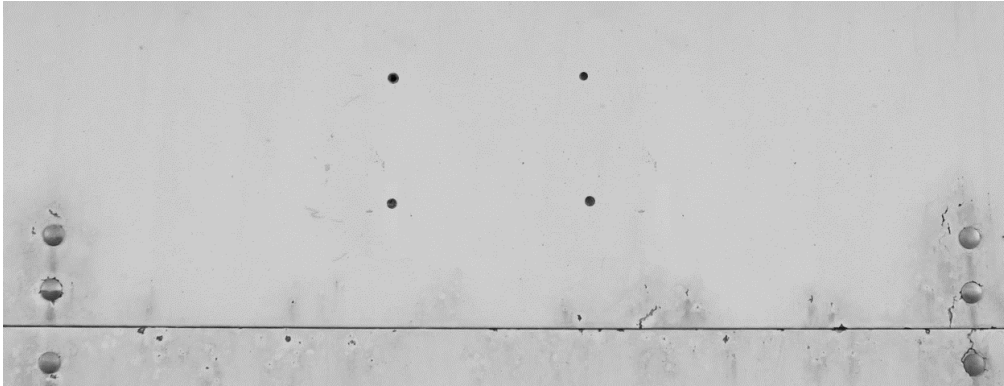


## 4.4 Door repair

After the module has been removed from the door, there will be holes in the door. There are a number of techniques that can be used to repair the holes. This section will discuss some approaches you may wish to use.

### Method 1: Hole Plugs

1. With the module removed, measure the size of the holes.



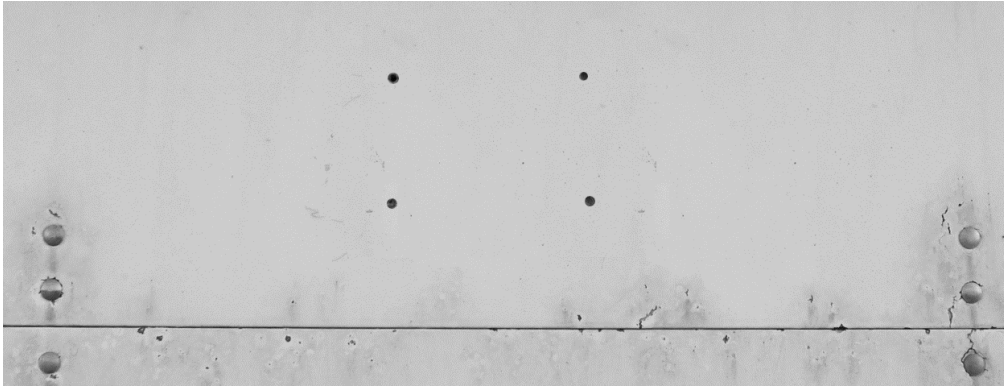
2. Source a set of nylon or rubber plugs, of the appropriate diameter, to fill the holes. These plugs can be sourced from hardware or auto supply stores. Insert the plugs into the holes. If desired, you may add 100% Silicone Exterior Grade caulk to the rear of the plug for extra protection to seal any gaps against water entry.



## Method 2: Sealant

**Note:** This method works particularly well with thicker doors like dry van and roll-up doors.

1. With the module removed, you'll have four holes.



2. Fill the holes with a weatherproof sealant. If desired, you may use 100% Silicone Exterior Grade caulk or Polyurethane Sealant.

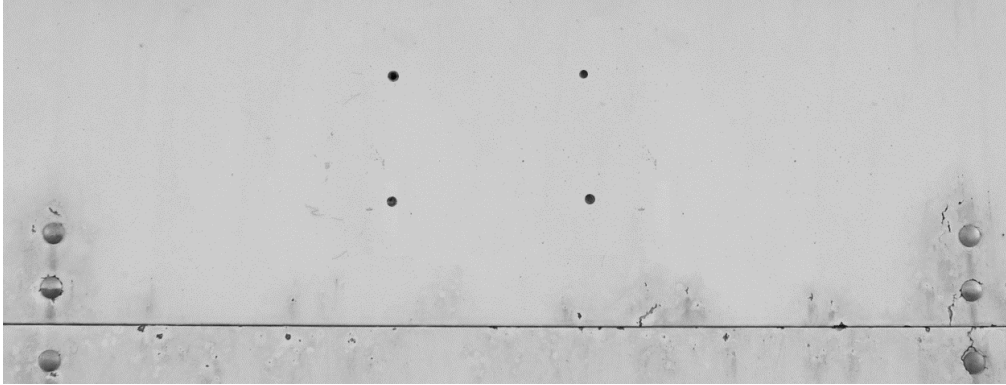


**Tip:** For an improved appearance, you may use a sealant that matches the door color.

### Method 3: Fasteners

**Note:** This method works particularly well with thicker doors like dry van and roll-up doors.

1. With the module removed, you'll have four holes.



2. Insert the nuts and bolts into the holes. For added protection, place a washer between the bolt and the door surface.



## 5 Support

If you run into any problem during the installation process, contact the BlackBerry Radar support team at [1-844-RADAR-BB](tel:1-844-RADAR-BB).

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